



Department of Children and Families  
Office of Quality and Innovation

# Quarterly Quality Event

SunCoast Region • Circuits 13 and 20

FY 2022-23 • Quarter 2  
February 16, 2023

# Objectives

1. Discuss Year-to-Date Accountability Scores
2. Recognize Sustained High Performance and/or Notable Trends in Circuit Performance
3. Identify Focused Improvement Opportunity
4. Establish Next Steps



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QUALITY AND INNOVATION  
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# - Circuit 20 Performance: At a Glance -



Note: Performance data and scores provided throughout this presentation reflect cumulative year-to-date performance on accountability metrics as of the end of the 2nd quarter of FY 2022-23, covering the period from July 1, 2022, through December 31, 2022.



# Circuit 20 Scorecard



SAFETY:

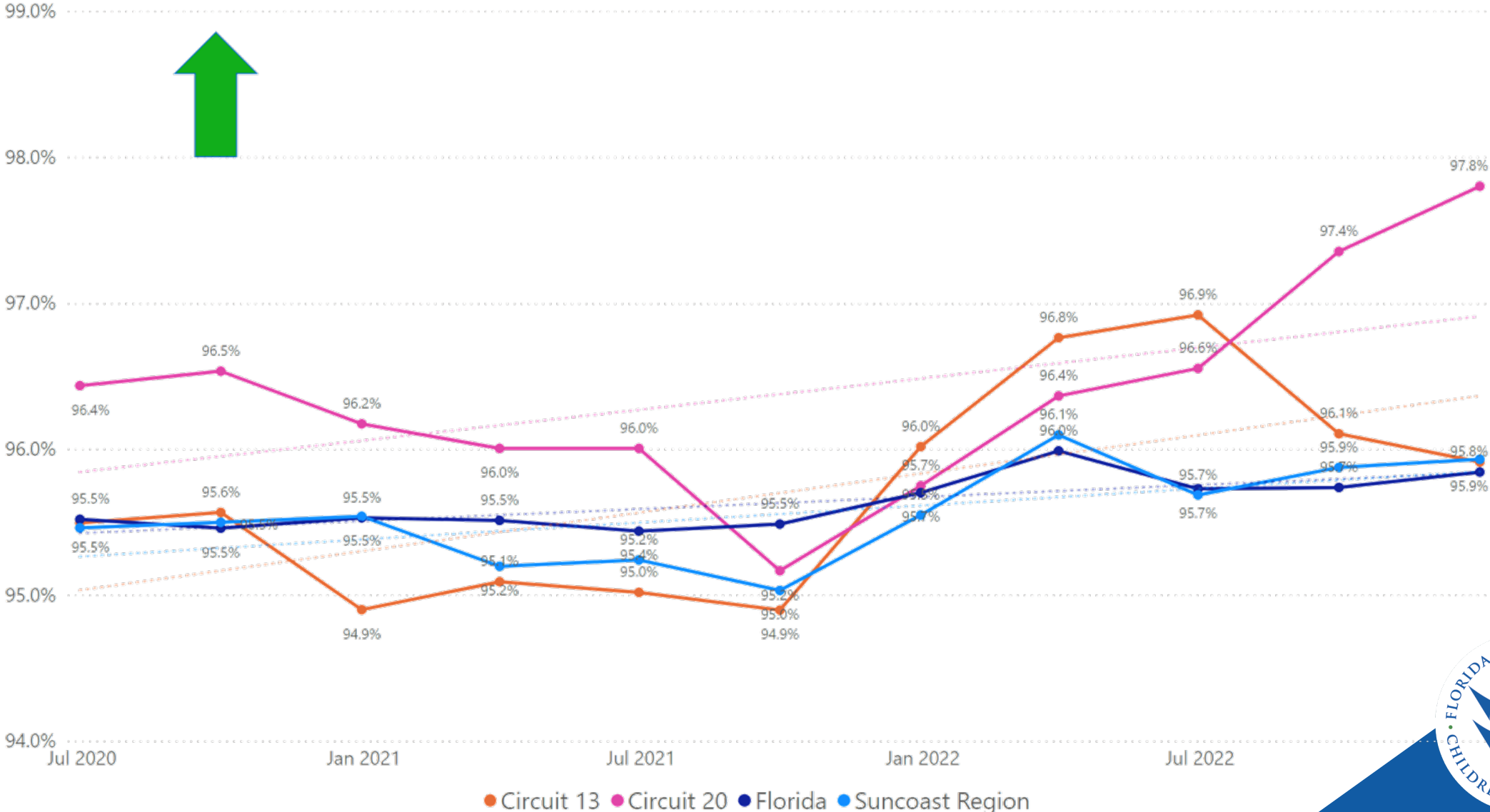
4.0

Measure	Target	Q1	Q2 (YTD)	State	Region	YTD Score
Children with no recurrence of verified maltreatment within 12 months of a prior verified maltreatment	90.3%	92.1%	<b>92.6%</b>	95.8%	94.9%	<b>4</b>
Children Not Abused During Out-of-Home Services	< 9.07	4.5	<b>5.8</b>	7.2	7.2	<b>5</b>
Children Not Abused During In-Home Services	98%	99.1%	<b>99.4%</b>	99.1%	99.2%	<b>5</b>
Qualitative Index for Safety	90%	N/A	<b>62.5%</b>	65.4%	60.6%	<b>2</b>



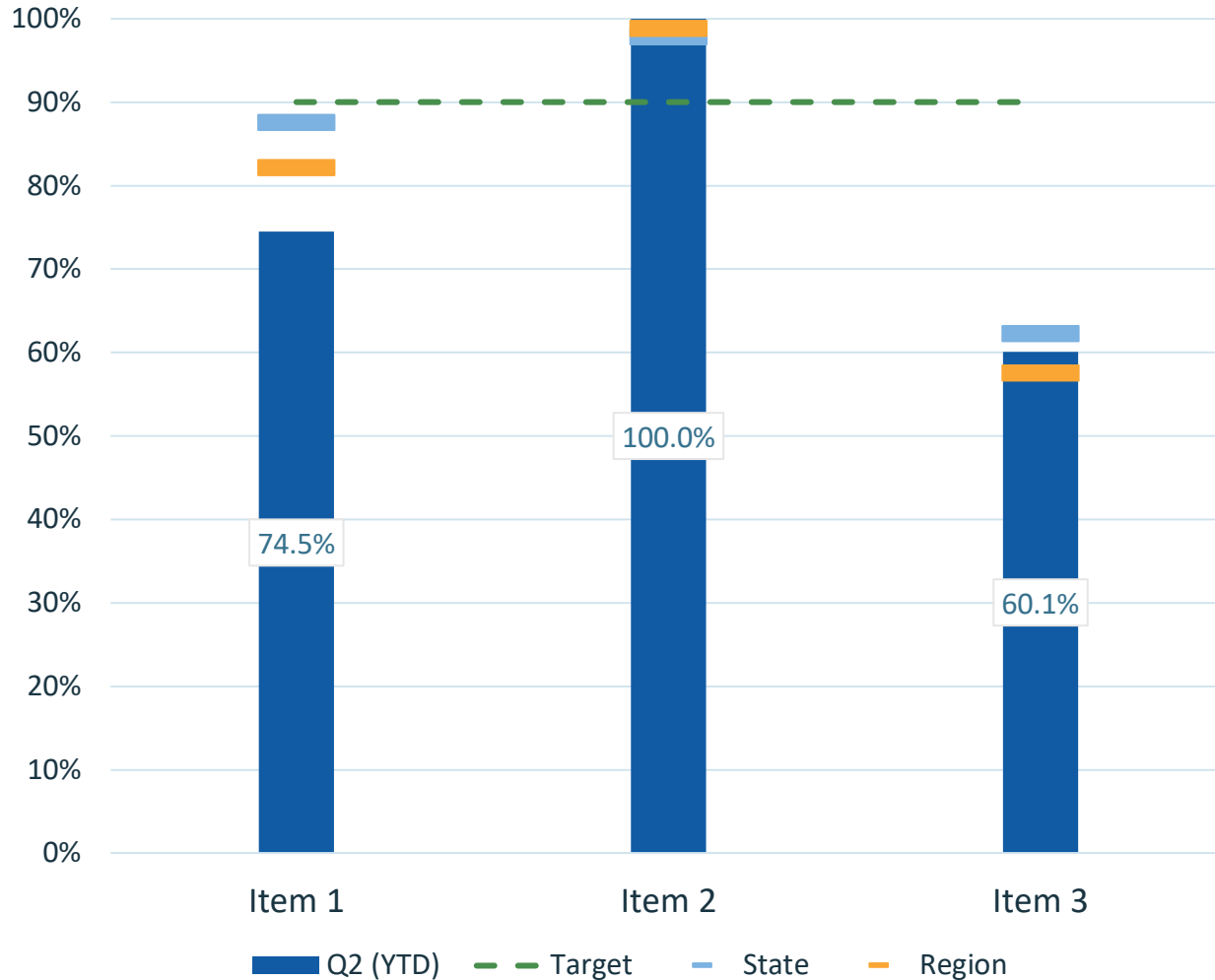
# Trending Favorably

Children not Abused During In-Home Services



# Circuit 20 Scorecard - Qualitative

## Qualitative Safety Measures



CFSR - LOC Crosswalk		
CFSR items	LOC - CPI	LOC - Ongoing Services
Item 1: Timeliness of Seeing Children in an Investigation	Q9.1	
Item 2: Services to Prevent Removal	Q14.1	Q23.10
Item 3: Risk and Safety Assessment and Management	Q18.1, Q17.2, Q18.4, Q10.2, Q13.1, Q10.6, Q13.6, Q20.1	Q4.7, Q4.9, Q9.3, Q9.6, Q27.2, Q4.13, Q15.6, Q4.15



# Circuit 20 Scorecard



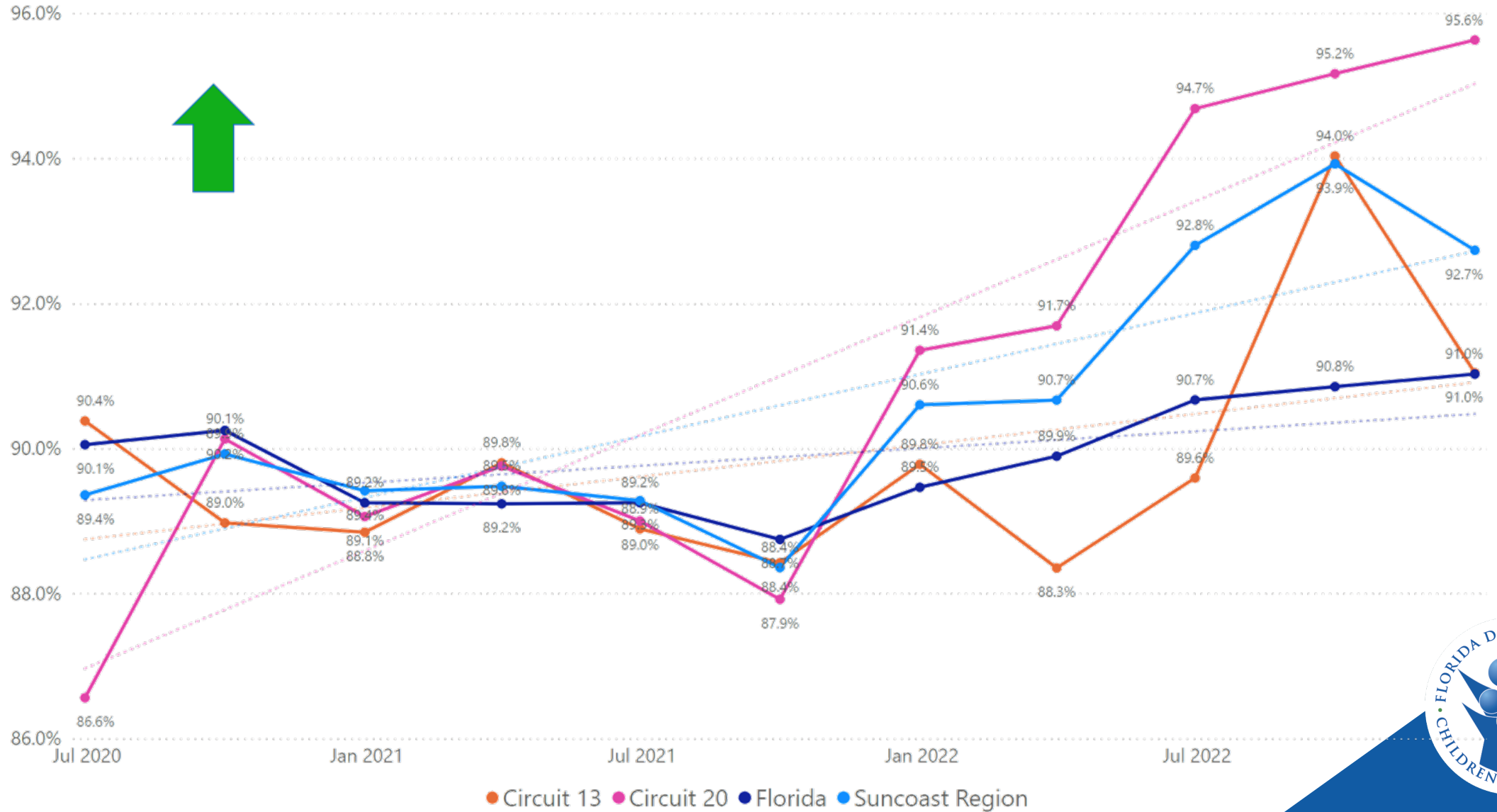
PERMANENCY: **2.7**

Measure	Target	Q1	Q2 (YTD)	State	Region	YTD Score
Children achieving permanency and not re-entering within 12 months	94.4%	97.3%	<b>97.5%</b>	93.6%	93.7%	<b>4</b>
Children achieving permanency within 12 months	35.2%	34.5%	<b>31.9%</b>	28.6%	28.3%	<b>2</b>
Children achieving permanency between 12 and 23 months	44.0%	61.5%	<b>57.8%</b>	47.7%	42.5%	<b>3</b>
Moves per 1,000 bed days	< 4.5	5.4	<b>5.3</b>	6.2	6.0	<b>2</b>
Children placed with relatives or non-relatives	60.0%	52.6%	<b>52.8%</b>	56.9%	57.6%	<b>2</b>
Qualitative Index for Permanency	90.0%	N/A	<b>73.5%</b>	66.6%	67.5%	<b>3</b>



# Trending Favorably

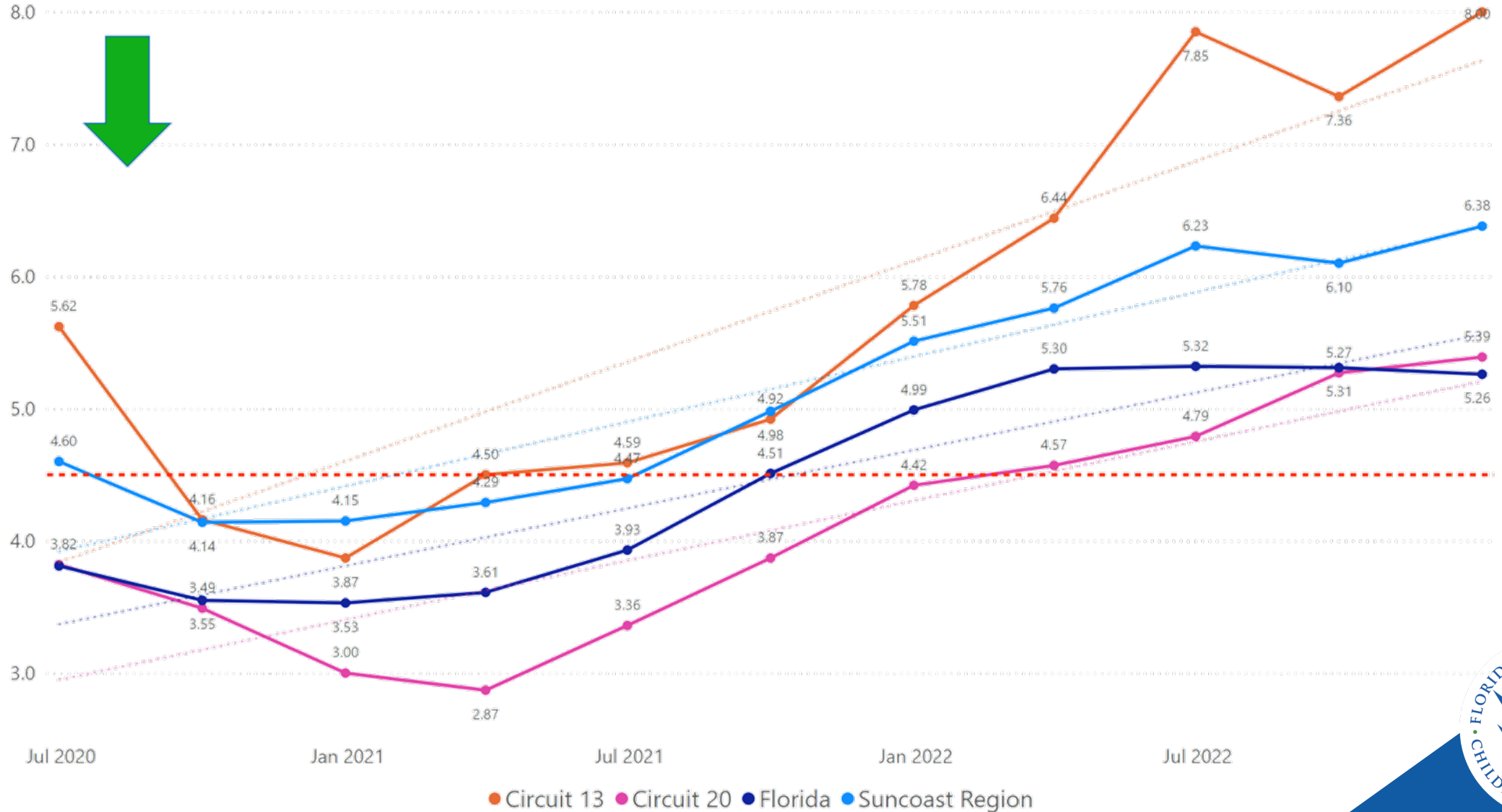
Children Achieving Permanency and not Re-Entering within 12 Months





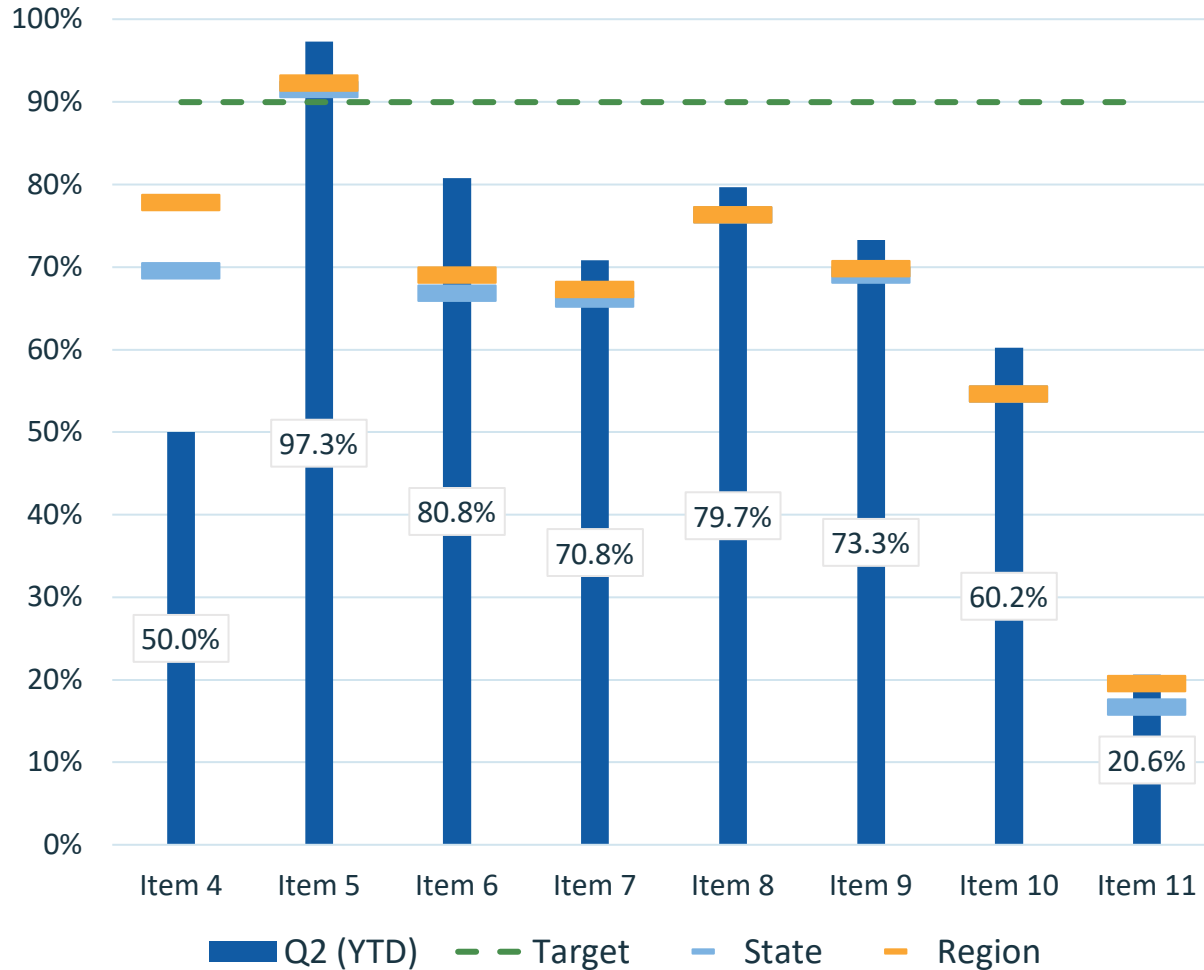
# Trending Unfavorably

Placement Moves per 1,000 Bed Days



# Circuit 20 Scorecard - Qualitative

## Qualitative Permanency Measures



CFSR - LOC Crosswalk		
CFSR items	LOC - CPI	LOC - Ongoing Services
Item 4: Stability of Foster Care Placement		Q21.1, Q21.5, Q21.9
Item 5: Permanency Goal for the Child		Q11.2, Q11.3, Q11.4, Q11.6, Q11.8, Q11.9, Q11.10
Item 6: Achieving Reunification, Guardianship, Adoption, or Other Planned Permanent Living Arrangement		Q11.2, Q11.3, Q11.11
Item 7: Placement with Siblings	Q14.6	Q21.16, Q22.1, Q22.3, Q22.8, Q22.9
Item 9: Preserving Connections		Q22.6
Item 10: Relative Placement	Q14.8	Q1.41, Q21.8, Q23.1
Item 11: Relationship of Child in Care with Parents		Q23.4, Q23.5, Q23.7



# Circuit 20 Scorecard



WELL-BEING:

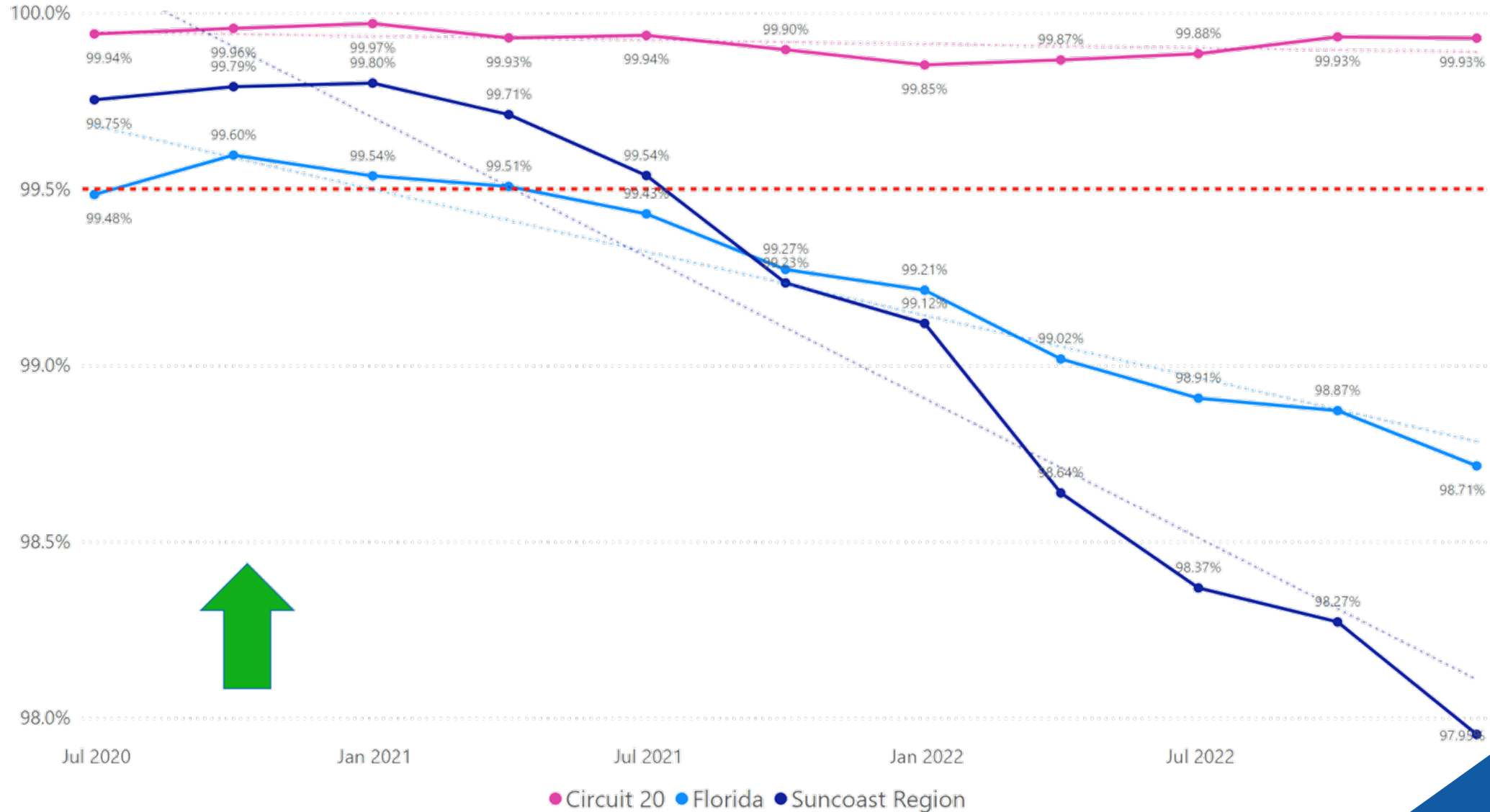
**2.7**

Measure	Target	Q1	Q2 (YTD)	State	Region	YTD Score
Children seen every 30 days	99.5%	100%	<b>100%</b>	98.2%	99.0%	<b>5</b>
Percent Children Placed with Siblings	65%	61.2%	<b>59.7%</b>	61.1%	61.8%	<b>2</b>
Qualitative Index for Well-Being	90.0%	N/A	<b>68.0%</b>	57.4%	59.8%	<b>2</b>



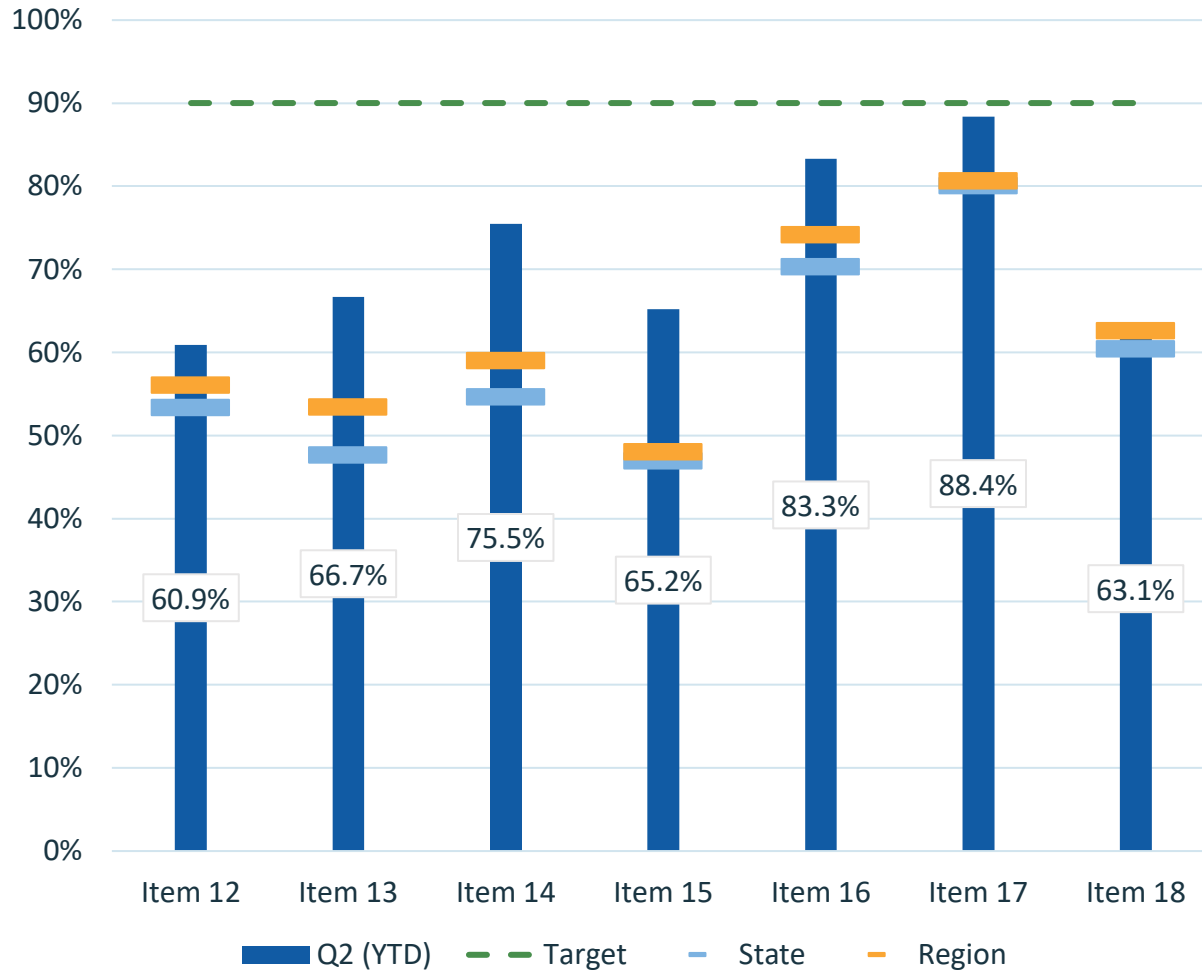
# Sustained High Performance

Children Seen Every 30 Days



# Circuit 20 Scorecard - Qualitative

## Qualitative Well-Being Measures



CFSR - LOC Crosswalk		
CFSR items	LOC - CPI	LOC - Ongoing Services
Item 12: Needs and Services of Child, Parents, and Foster Parents	Q18.6	Q5.1, Q9.3, Q10.1, Q10.4, Q10.5, Q5.9, Q6.2, Q9.6, Q7.2, Q7.7, Q8.5
Item 13: Child and Family Involvement in Case Planning		Q12.1, Q12.3, Q12.5
Item 14: Caseworker Visits with the Child	Q9.7	Q18.1
Item 15: Caseworker Visits with Parents	Q9.11	Q18.4, Q13.7, Q18.9, Q18.8, Q13.11
Item 16: Educational Needs of the Child		Q5.8
Item 17: Physical Health of the Child		Q23.11, Q5.6
Item 18: Mental/Behavioral Health of the Child		Q5.1, Q9.6, Q23.14, Q5.7



# Parental Engagement

To drive improvements in Permanency Outcomes, the Quality Office is currently Focused on Improving Qualitative Measures of Parental Engagement.

These qualitative items performed below other qualitative measures in circuits across during FY 2021-2022 and research indicates parental engagement is a driver of improved permanency outcomes.

## Measures of Parental Engagement

**Item 8:** Visiting with Parents & Siblings in Foster Care

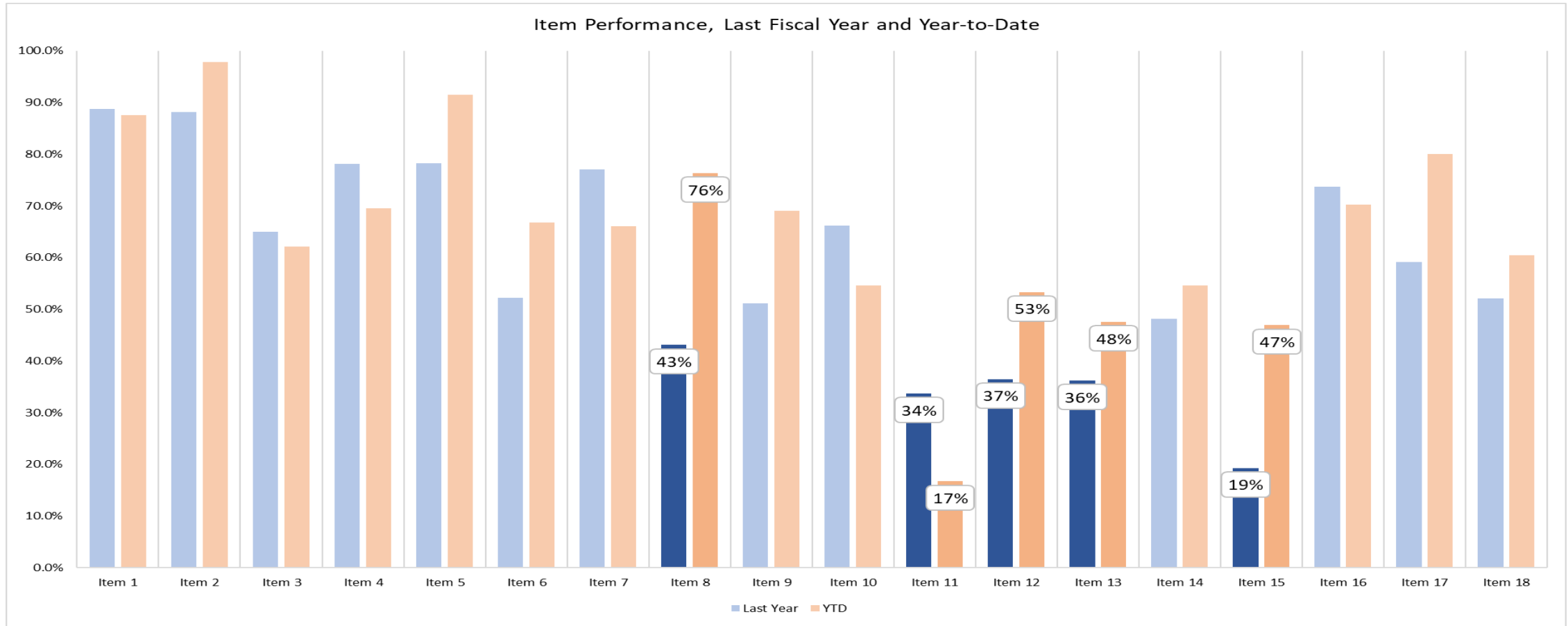
**Item 11:** Relationship of Child in Care with Parents

**Item 12:** Needs & Services of Child, Parents, & Foster Parents

**Item 13:** Child & Family Involvement in Case Planning

**Item 15:** Caseworker Visits with Parents





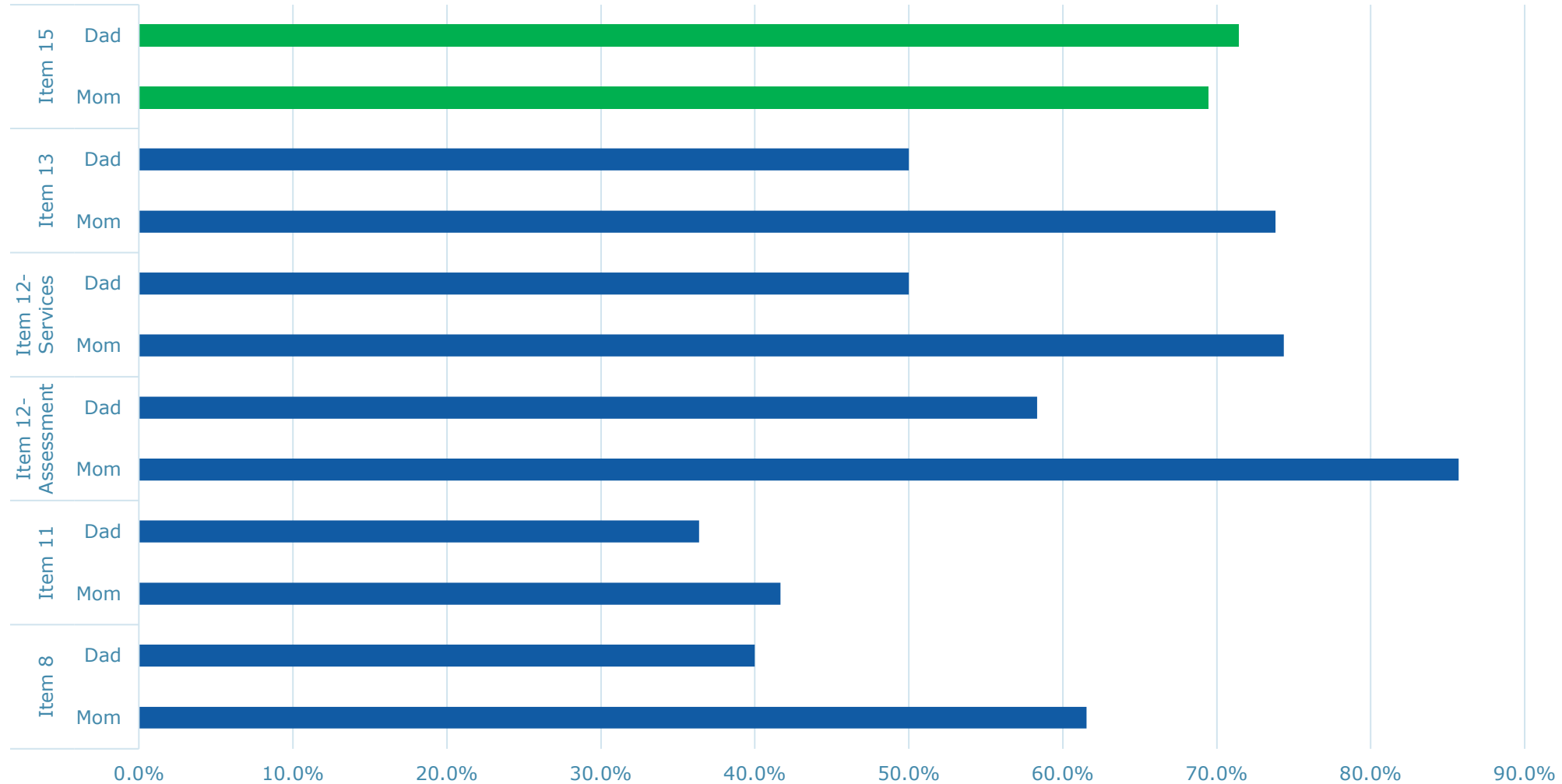
**OBJECTIVE: INCREASE STATEWIDE PERFORMANCE ON QUALITATIVE MEASURES OF PARENTAL ENGAGEMENT TO 60% BY JUNE 30, 2024.**

**GOAL ONE: INCREASE PERFORMANCE ON QUALITATIVE ITEM 15-QUALITATIVE VISITS WITH PARENTS TO 60% BY SEPTEMBER 30, 2023.**



# Parental Engagement (C20)

Percent of Quality Standards met by Parents for Parental Engagement Items





# THE LIFE OF CASE TOOL ASSESSES THE FOLLOWING FOR QUALITY OF CASEWORKER VISITS WITH PARENTS

## LOC: Ongoing Services

**Q18.4:** Is the quality of the visits between the case manager and the child's mother sufficient to ensure child safety and evaluate progress toward case plan outcomes?

**Q18.8:** Is the quality of the visits between the case manager and the child's father sufficient to ensure child safety and evaluate progress toward case plan outcomes?

**Q13.7:** Were conditions for return discussed with the mother on an ongoing basis?

**Q13.11:** Were conditions for return discussed with the father on an ongoing basis?

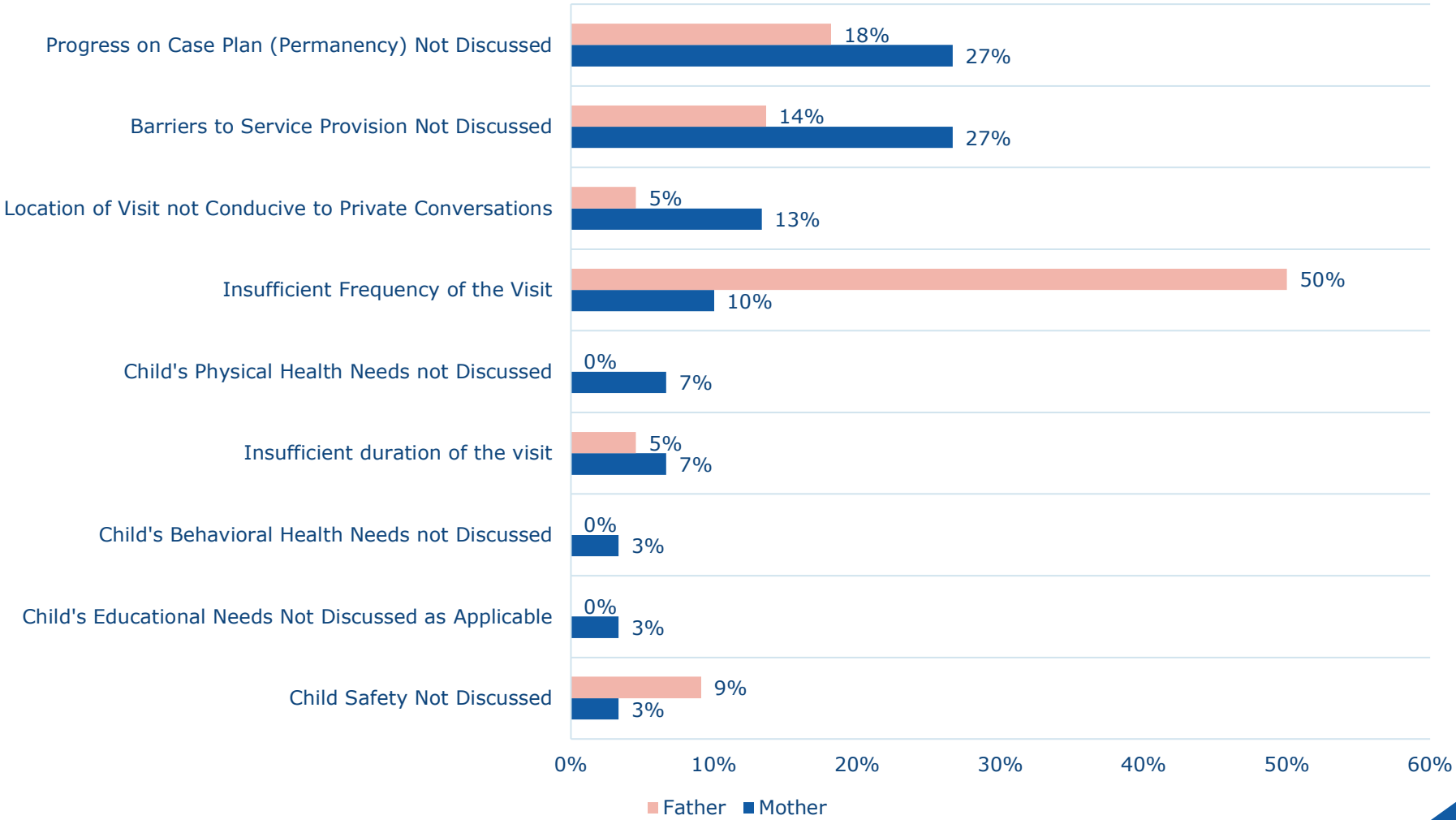
## LOC: CPI

**Q9.11:** The CPI conducted quality Interviews with the parents/caregivers/ household members



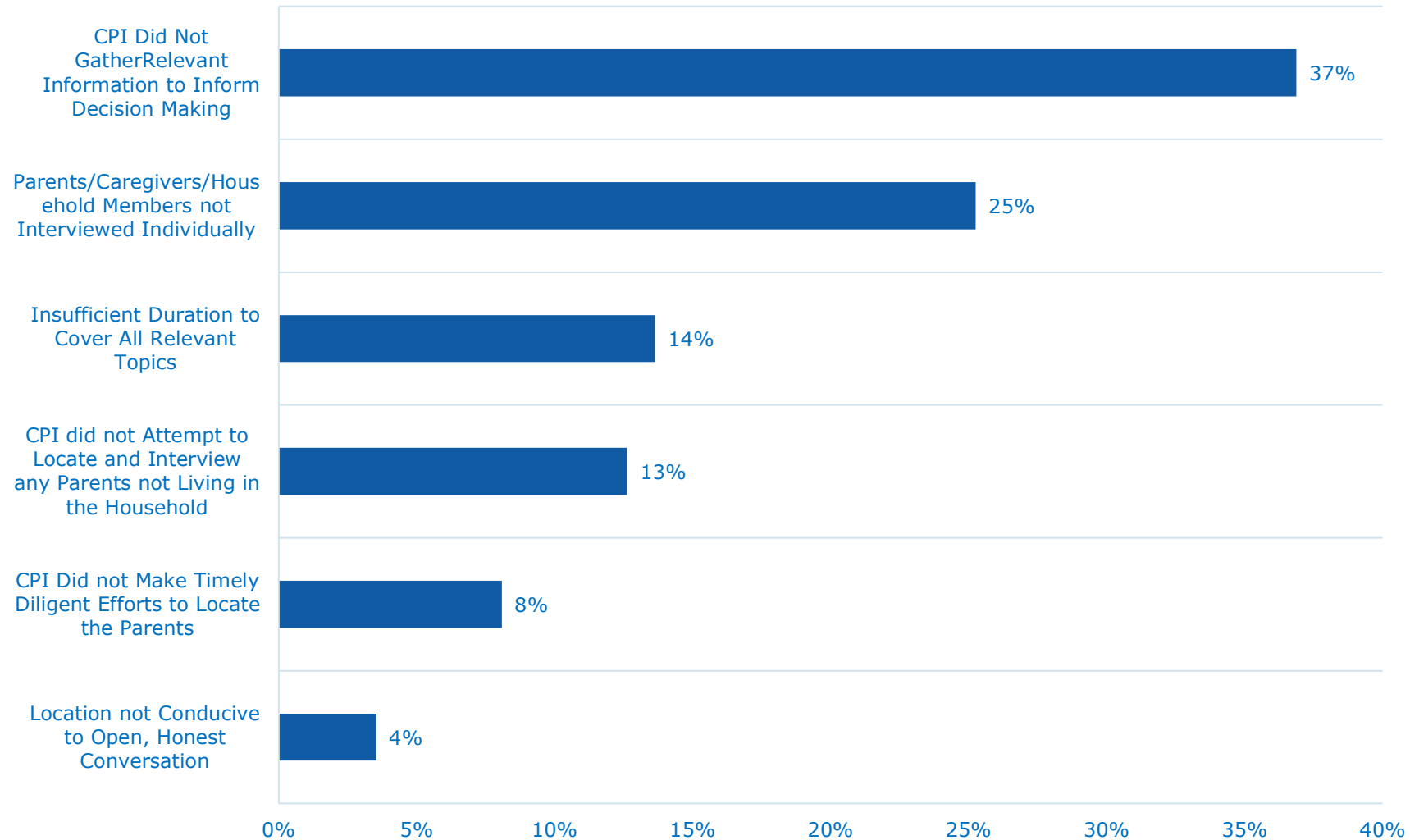
# Parental Engagement (C20)

Item 15 (LOC-Ongoing Services--Q18.5, 18.9): Reasons Caseworker Visits with Parents Deemed Not Quality



# Parental Engagement (C20)

Item 15 (LOC-Investigations—Q9.11): Reasons CPI Interviews with Parents Deemed Not Quality by Parent



# Next Steps

What	Who	When
Provide <i>Point(s) of Contacts</i> to aid in root cause analysis and develop improvement actions.	<ul style="list-style-type: none"> <li>DCF/Sheriff</li> <li>Case Management Organization</li> </ul>	1 Week
Reach out to <i>Point(s) of Contact</i> to schedule initial meeting	DCF Performance Improvement Leads with individuals listed above	2 Weeks
Hold regular cadence of performance improvement project teams	ALL	Ongoing
Report progress on initiatives	ALL	May 2023
Celebrate success!	ALL	Ongoing



# Circuit 20

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